

HOMELAND SECURITY INFORMATION NETWORK (HSIN): Delivering Mission Success

Federal, state, local, tribal, territorial, private sector, and international homeland security professionals rely on HSIN's unique features to meet their operational information sharing needs. HSIN is the information sharing solution that makes real-time collaboration possible and provides mission users with the critical data they need to deliver mission success.

Below are four examples of how HSIN has improved communications and information sharing across the homeland.



Planning Leads to Effective Response

The City of Orlando Office of Emergency Management (OEM) uses HSIN's planning, management and coordination capabilities to coordinate training and emergency response exercises.

HSIN Solution:

- Cross-jursidictional communications
- Large-scale training and virtual "emergency" simulation exercises

Impact in the field:

- Enables coordinated emergency response across OEM's city departments, regional emergency management and public safety officials, elected officials, private and social sector organizations
- Enhances emergency management planning and response capabilities to prepare for complex coordinated attacks and mass casualty incidents



Working with the **National Guard to Coordinate Events**

Multiple federal, state and local agencies, including the National Guard relied on HSIN mapping capabilities to plan, support and facilitate the security of the 2017 National Scout Jamboree.

HSIN Solution:

- Dedicated mission advocates provided training, planning and operational support
- Active event tracking and live mapping of incidents and activity sites

Impact in the field:

- Seamless collaboration between National Guard, W.Va. first responders and private sector partners to maintain 24/7 threat awareness
- Use of geospatial tools improve situational awareness and emergency, medical and security response times across activity sites



Patrol Management and Deconfliction at the Borders

The U.S. Customs and Border Protection (CBP) uses HSIN's geospatial capabilities to coordinate with state and local agencies and federal partners, including the U.S. Coast Guard, to disrupt criminal enterprises along the borders.

HSIN Solution:

- Real-time feedback from field patrols
- Efficiency and integration of border security efforts to coordinate and deconflict patrols

Impact in the field:

- Reduces duplication of efforts for patrol management
- CBP's Operational Integration Center has the access and power to share geographical data from various sources on one display, map incident scenes and planned event sites, track movements and changes over time



Streamlining Intelligence from the Field

The HSIN Field Intelligence Reporting (FIR) Tool is used by the DHS Intelligence Enterprise to gather intelligence that supports national security.

HSIN Solution:

- Organize and streamline internal processes
- Standardize information from field intelligence officers

Impact in the field:

- Enduring administrative solution that can be easily replicated, transferred and shared with other organizations outside Intelligence and Analysis
- Makes it easier for decision makers to review and develop intelligence products to assess threats and increase operational effectiveness



AN INSIDE LOOK:

Working with the National Guard to Coordinate Events: National Scout Jamboree

HSIN Mission Impact

HSIN has been the information sharing program of choice for the National Scout Jamboree since moving to its new location near Glen Jean, West Virginia in 2013. This year's event brought over 30,000 attendees and included a presidential visit. A highlight of the 10-day event was the use of HSIN's geospatial capabilities which required inter-agency preparedness, training and collaboration of federal, state, local and private sector partners. The result was increased security, improved response and coordination.

Live Mapping

Geospatial mapping of video and activity sites across the venue improved situational awareness and emergency, medical and security response times

Cross-Jurisdictional Communications

Addressing today's critical operational need for partners from emergency services, emergency management, law enforcement and intelligence to share real-time information in a single, secure and trusted environment

Weather Tracking

Regular monitoring and updates from the weather service authority provided an additional layer of awareness and security

Ongoing Training and Support

HSIN Mission Advocates provided support throughout the training, planning and execution of the event

Event operation security planners and participants require and expect cohesive collaboration and communications. Major events like the Jamboree help lead the way in multi-jurisdictional information sharing. HSIN makes it possible for these agencies to collaborate efficiently and effectively, implementing processes and best practices to support major events and to establish relationships for future events.

Praise from the Field

"HSIN is the only platform out there that permits interagency relationship building and further enhances communications across many sectors of government and non-government entities. What we established for the NSJ will be the model for how we all communicate and work together in the future."



Major General James Hoyer Adjutant General, West Virginia

"It's not just a database, it's not just an information sharing platform, it's a collaboration suite of tools that we can use on a day-to-day basis."



Jimmy GianatoDirector of Homeland Security and
Emergency Management for West Virginia

For more information, contact the HSIN Outreach Team at **HSIN.Outreach@hq.dhs.gov** or visit our website at **www.dhs.gov/hsin**.





